CONTROL YOUR CALL FROM THE WEB

Basic Feature Description

LiveQueue™ is a middleware SW which is delivered by us in a HTML format and provide your existing website with advanced features allowing clients to contact you in a new and more exciting way.
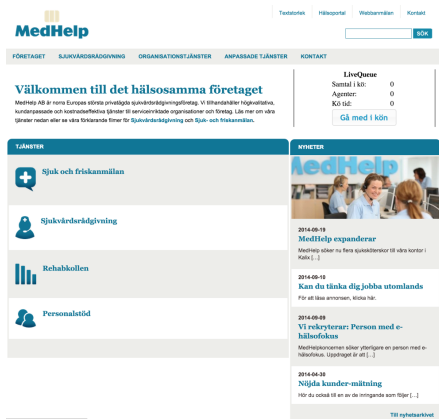
After having implementing the HTML code into your existing web portal, visitors will find a **LiveQueue**™ area within your website and while hover over "agents" they will find the actual queue details as well as skill and other details of each individual agent which is logged in.

Your agents will be presented including photo, individual skills (specific competence areas) as well as busy and queuing status and a selection of the most suitable agent for the relevant topic is then easily done.
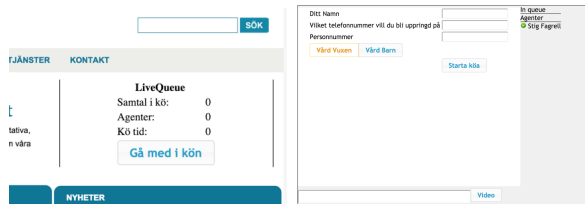
Visitors will then be able to fill in their phone numbers and other personal details and thereafter as for a queue position (ticket) for the selected agent matching the question.

During the queue time agent or visitor may select any media such as Phone, Video or Chat for the actual conversation.

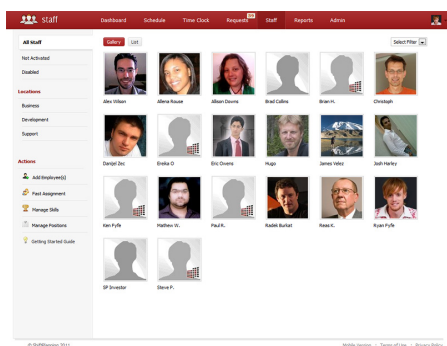*Example: LiveQueue in a web portal*   Example: *Zoom on the actual embedded HTML*

We have integrated LiveQueue with one of the major shiftplanning tools in the industry and will continue to intergate other similar tools whenever customer find this needed.

Example: Pictures below shows "Shitplanning" well integrated within the LiveQueue system

LiveQueue

CONTROL YOUR CALL FROM THE WEB

Professional and easy to use LiveQueue™ software for websites. Integrate into your website and Phone, Video and chat with your visitors!

LiveQueue is a software that allows you to chat, phone, video, FAQ's, etc with your visitors through an integrated and interactive "web box"

Offer a first class customer service and sales support. Add personality and an trustworthiness to your website and raise your conversion rate!

LiveQueue allows you to fully tailor the media widget to your own style. The software is easy to use, has a professional look, and can be operated from anywhere: an IM client on your desktop, the browser client on the **LiveQueue** site, or on-the-go from a smartphone.

See what effect liveQueue has on your business and start with ask us for trial today!

Read more at www.livequeue.center