



Dear customers.

Mertz Transport AB wants to take the opportunity to thank you for the transport year 2019. It has been an honour to have your confidence regarding your transport needs and we see every day as an opportunity for new business and to find opportunities for us to get even better together.

Fossil-free fuels Mertz Transport AB has in their minds since we since 2017 chosen to deviate from fossil fuels for our vehicle fleet. We want to highlight this as we truly take our responsibility and perform our services with sustainable development. Fuel is a large part of the cost of our transport services, and we therefore work proactively with both vehicle suppliers and fuel suppliers to always stay at the forefront and deliver along the DMT index we follow, which unfortunately becomes harder and harder.

The demand for transport is constantly increasing, our position as an independent transport company with the customer in focus is and remains our main line. We have seen steady growth in all segments of our Road and Rail business areas during the year. A large part of this increase is from existing customers where we have been given the confidence to develop with them. It is incredibly gratifying for us, it shows that our focus is right.

What happens in 2020? Transport development is moving in a fast pace and our goal is always to be even better. We update our business systems and we work with our processes to shorten our processing times to give you as a customer a better overall experience. The fleet is constantly being updated and the staff is trained to provide you, the customer, the best service in the market.

Price and conditional changes for 2020 will be the same as in previous years, we do not report indexes along margin improvement but only to cover increased costs. We therefore adjust all transport-related services according to SÅindex8. This means a change in our prices **+ 2.1%** from February 1, 2020.

Other adjustments will be made where our general transport conditions are updated in their entirety and additional services are further defined, also the Island & Ruralregister will be updated.

General Transport Terms and Conditions are available for download immediately [HERE](#).

Island & Ruralregister will be presented in early January here in the Freight Portal.

If you request an updated freight tariff or have any other questions, you are welcome to contact us at sales@mertz.se

Finally, we would like to thank you for your confidence in being your supplier of logistics services. We proudly see the industry's difficulties in the future with confidence and our goal is to be able to deliver the service and quality you deserve every day.