

# Roger Pradier warranties



## 25 years anti-corrosion warranty

The Roger Pradier company commits itself to replace any faulty part that shows sign of corrosion in a period of 25 years from the date of acquisition by the final client, upon presentation of the purchase invoice.

The guarantee applies only to the aluminium part of Roger Pradier products installed above ground in accordance with industry standards and with the original surface treatment being intact.

Exclusions: products that are scratched, scored, covered with silicone, cement, or any other material, or that have suffered collision or various chemical treatments. This guarantee also excludes any phenomenon that may modify the aspect of the covering over time, natural dirt, deposits of all types, etc...

For the guarantee to be applied, it requires a return to the factory of the product(s) concerned. No exchange prior to that return can be considered. The Roger Pradier company will replace only the damaged part and not the entire device, net of carriage costs as well as costs relating to the assembly and installation.

The Roger Pradier company reserved the right to analyse or to have analysed, by any method of its choice, the damaged caused by corrosion, in order to determine the reliability and the conditions of the said damage.

In any event, this guarantee does not apply to the various electrical components and accessories of the product.

## 3 years technical warranty

Other than the specific 25-Year Anti-Corrosion Warranty, Roger Pradier products are guaranteed for 3-years. The technical warranty covers over a 3-years period from the date from the acquisition date by the end client, upon presentations of the purchase receipt. This warranty shall only apply to products installed according to current practice and which are used in conformance with our recommendations. Any intervention or modification made to the product and its components is expressly excluded from this warranty.

In order to be applied, warranties require that the products concerned be returned to the factory where they came from. Prior to this, no exchange will be considered. Roger Pradier will only replace the damaged part and not the whole device; shipping, dismantling and installation costs are excluded.

## Roger Pradier's sales commitment

- A century's worth of experience as a French manufacturer of outdoor lighting devices
- Widely acknowledged expertise
- A culture of quality
- External inspections  
(LCIE Bureau Veritas Laboratoire Central des Industries Electriques; CTIF Centre Technique Industriel Fonderie; INTERTEK Laboratoire International d'Inspection et Certification...).

