



Free online inspiration webinars about **quality management, continual improvements and excellence!**

In February Sandholm Excellence Center offered free inspiration seminars in Lisboa, Porto and Braga. The seminars became very successful and people missing them asked us to give them again. Because of the Corona crisis it is not possible to give the as seminars, but now offer them as two separate on-line webinars instead. If you missed the originals seminars you now have a new opportunity to meet us. Please tell colleagues and friends that are interested in quality about those webinars!

The purpose with these seminars is to give inspiration, knowledge and ideas about how to succeed with quality, continual improvements and reach excellence. We will share some of our most important experiences and give you a road map towards success. You will also get an opportunity to discuss quality and find out how we can help you and your organization. You will be able to listen to two webinars:

Webinar 1: Reaching Excellence through quality and continual improvements *Monday 25 May 15.00–16.30*

During the first webinar we will introduce you to a modern quality work and give you understanding about what this can give to your organization. We will present different quality methods and concepts and show you the links to customer satisfaction, excellence and sustainability. We will share our experience from working with thousands of companies and organizations in many different countries since 1971. You will learn how to integrate quality management systems with continual improvement programs and how to develop a quality committed leadership. We will also focus on how to build a quality culture in the entire organization and how to involve all employees.

Webinar 2: How to build an improvement process that creates customer value! *Monday 8 June 15.00–16.30*

During the second webinar we will focus on how to build a successful program for continual improvements that reduce poor quality costs and build customer satisfaction. We will discuss how to integrate improvement work in business planning and organization strategy. We will explain how to organize the improvement work with clear roles and competence. Concepts like Six Sigma and Lean are presented and we discuss how to use effective methodology and tools to solve problems and develop effective processes. Focus will also be on the development of a result-oriented leadership grounded in fact-based improvement work.

**Register to the webinars by sending a mail with
name, company and your mail address to excellencecenter@sandholm.se.
We will mail you a link with personal log in to the webinar.**

About the speaker on the seminar:



Dr. Lars Sorqvist is president of Sandholm Associates, the leading training and consulting company in northern Europe founded 1971 by Lennart Sandholm and JM Juran. Lars Sorqvist is also president of Sandholm Excellence Center recently started in Portugal and located in Ponte de Lima. He is vice president and board member of the International Academy for Quality (IAQ).

Over the years Lars Sorqvist has supported hundreds of organizations in many different countries within the area of quality management, continual improvements and excellence. He has a doctorate in Quality Management since 1998, is Associate Professor at the Royal Institute of Technology and part-time professor at Shanghai University in China. Dr Sorqvist has published eight books and many articles. He is board member of the American Society for Quality (ASQ), the Business Excellence Sweden and the Swedish Quality Management Academy (SQMA).

More information about Sandholm Excellence Center and registration on our free inspiration seminars on www.excellencecenter.net