

Collect a gearbox / return a gearbox core

About our packaging

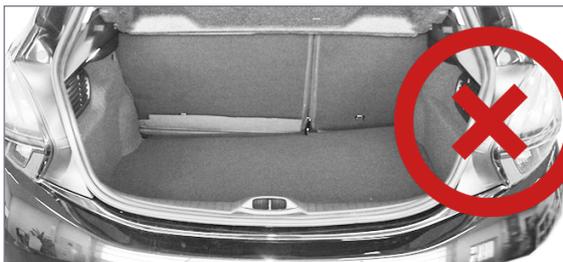
Gearboxes weigh between 70 - 150 kg and truck load is always required to load a gearbox. The gearboxes are packed on half or full pallets with collar and lid. Our warehouse staff are, for safety reasons as well as for ergonomic reasons, **not** allowed to lift loose gearboxes by hand. If the pallet cannot be loaded in to the vehicle using a forklift, the customer must load/unload the vehicle on his own.

- **Half pallet**, standard 2WD gearbox, dimensions of 80x60x75 cm.
- **Full pallet**, larger 4WD gearbox, dimensions 120x80x60 cm.

Type of vehicle

Since a gearbox needs to be loaded/unloaded with a forklift we have some requirements on transport vehicles (to be used when collecting or returning a gearbox). Passenger cars are generally not recommended as transport vehicles. However, we understand that it is sometimes not possible to get hold of a more suitable transport vehicle and would therefore like to point out the most important things to consider:

1. Avoid a high threshold car.
2. Avoid a car with small or limited luggage space.



High threshold makes forklift loading impossible



No threshold works for forklift loading.

Collect gearbox

When want to collect your order you need to bring with you:

1. Valid ID (without a valid ID we will not hand out the order).
2. Order confirmation

Before returning the defective gearbox core

Parts needed when mounting the new gearbox are often left on the defective gearbox core returned to us. We do not save these parts. Installing the new gearbox can become difficult, even impossible or unnecessarily expensive if important mounting parts are missing.

Our warehouse staff are sometimes asked to shift parts from the defective core to the new gearbox. The staff cannot assist with this type of work since they do not have sufficient knowledge.

- Keep the defective core and allow the mechanic to properly mount / remove parts.
- Return the defective core once the new gearbox is installed and the vehicle is working again.